# Difference Between Staff Augmentation and Managed Services

Discover the difference between Staff Augmentation and Managed Services. Learn the advantages and disadvantages of each model to determine the best fit for your business needs.

| Staff Augmentation | Managed Services |
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| **Human Resource** | |
| Involves adding additional personnel to the existing team | Involves outsourcing some or all of a company's IT operations |
| **Responsibility** | |
| Hiring company retains control over the work done by augmenting staff | Service provider takes on full responsibility for the operations they manage |
| **Recommended when** | |
| Short-term or project-based engagement | Long-term engagement with a focus on ongoing support and management |
| **Who manages personnels** | |
| Augmenting staff managed by the hiring company | Service provider is responsible for management and performance of their personnel |
| **Cost** | |
| Costs associated with salary and benefits of augmenting staff | Costs associated with services provided by the service provider, usually a monthly fee |
| **Who owns Risk** | |
| The client faces all delivery risks | MSPs take on the risks of operation and transformation. |